Manulife Bank

How to create your Manulife ID

Introduction

This video is a step-by-step guide showing how to create a Manulife ID using online banking.

Transcript

The only sound in the video is upbeat background music.

The video opens with the Manulife Bank logo on a white background. The Manulife Bank logo fades out and the text "Creating your Manulife ID is easy" appears in the center of the screen. The text slides to the left and fades out.

The scene changes and the text "Here's how you can get started" appears on the left side of the screen and the Introducing your new Manulife ID webpage appears on the right. The mouse cursor clicks the "Set up your Manulife ID" button on the webpage.

The scene changes and is replaced by a webpage displaying a setup form on the left side of the screen. Text appears on the right that reads, "You'll start by filling out this form. Make sure you choose a strong password that's at least 8 characters (i.e., letters, numbers, symbols, etc.)."

The mouse cursor clicks the "Email" field on the form and enters "test123@gmail.com". The mouse cursor clicks the "Username" field and enters "test123". The mouse cursor clicks the "Password" field and enters a hidden password. Then the mouse cursor clicks the "Re-enter your password" field and enters the hidden password again. The mouse cursor clicks the "Continue" button.

The scene changes and displays an activation email on the left side of the screen and text on the right that reads, "Next, you'll have to check your email to activate your Manulife ID. Just click on the button in the email we sent you." The mouse cursor clicks the "Activate" button in the email.

The scene changes to a webpage displaying an activated account on the left side of the screen and text on the right that reads "After you activate your Manulife ID, use your new Manulife ID and password to sign in." The mouse cursor clicks the "Sign in" button on the webpage.

The scene changes to the "Sign in with your Manulife ID" webpage on the left side of the screen and text on the right that reads, "After you activate your Manulife ID, use your new Manulife ID and password to sign in." The mouse cursor clicks the Username field in the webpage and enters "test123". The mouse cursor clicks the "Password" field and enters a hidden password. Then the mouse cursor clicks the "Sign in" button.

The scene changes to the "Let's add a mobile number to your Manulife ID" webpage on the left side of the screen and text on the right that reads, "Feel free to add your mobile number to your Manulife ID." The mouse cursor clicks the mobile number field in the webpage and enters "2345678901" and then clicks the "Continue" button.

The scene changes to the "Enter your old Manulife Bank sign in details" webpage on the right of the screen and text on the left that reads, "The next step is really important. You need to connect your Manulife Bank account to your Manulife ID". The mouse cursor then clicks the "Access number" field in the webpage and enters the required details. Text appears that reads, "To do this, you'll need to use your old login information – your Access number and your old password – to sign in one last time." Then the mouse cursor clicks the "Bank password/registration code" field and enters the required details. Finally, the mouse cursor clicks the "Connect account" button.

The scene changes to a screenshot of a sample banking webpage on the right side of the screen and text on the left that reads "That's it! You're all done."

In the last scene, the Manulife Bank logo appears on a white background as the upbeat music slowly fades.

At the bottom of the screen, there is text that reads, "Manulife, Manulife Bank & Stylized M Design, and Stylized M Design are trademarks of The Manufacturers Life Insurance Company and are used by it, and by its affiliates under license."

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